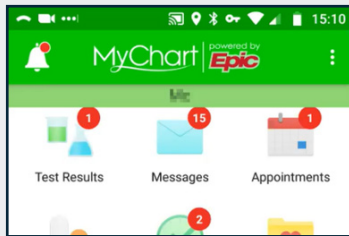


# Your Virtual Visit in 10 Steps

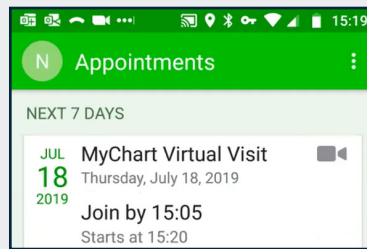
## From the MyChart Mobile App on Your Mobile Device

You can participate in a virtual visit through your mobile device or from a desktop computer with a camera. You can check in up to **30 minutes early** for Virtual Visits.

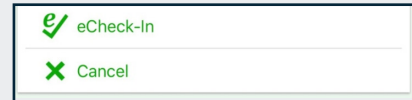
- 1 Tap Appointments from menu screen in MyChart Mobile.



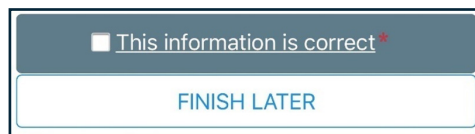
- 2 Tap the appointment to open.



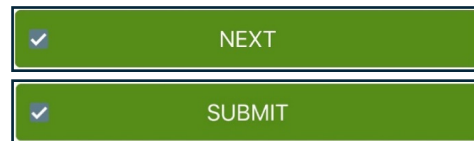
- 3 You must **eCheck-In** to begin the visit. Tap **Go to eCheck-In**. You can eCheck-In up to 24 hours before your appointment start time.



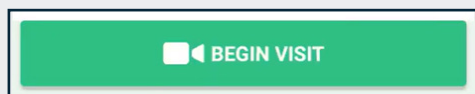
- 4 Verify your information and sign documents. Add or remove medications, allergies, health issues, and insurance coverage if needed. Tap **This information is correct**, or **Finish Later** to return to this point.



- 5 A **Next** button appears. Tap to continue to move through the categories. Once all the information has been verified or updated, tap **submit**.

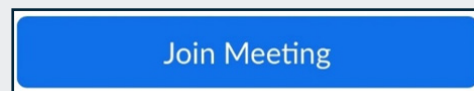


- 6 ECheck-In is complete. Tap the appointment again to open. The **Begin Visit** button appears along with a review of video visit instructions. When ready, tap **Begin Visit**.

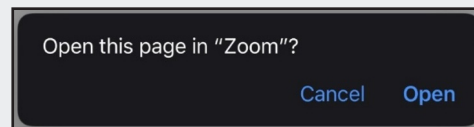


If the video drops, come back to this **Begin Visit** button. You can join up to 60 minutes after the visit start time.

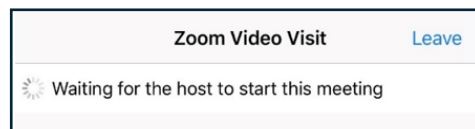
- 7 A new window will open from Zoom. Tap **Join Meeting**.



- 8 Open the page in Zoom.



- 9 If the provider has not yet logged in, you will be instructed to wait for the host (the provider).



- 10 When your visit is over, you will receive an After Visit Summary in MyChart.

